

**Please Save this Dispatch Log right now in the format: YY-MMM-DD!!!!**

**Incident Alert Information**

**Date:** 07/06/03

**100 Page (Time):** 1120

**101 Page (Time, AO):** 1123 EGGEMAN

**Incident Type (Lost Person, Evacuation, Aircraft, Other):** lost person

**Subject Type (Despondent, Alzheimer, etc):** child

**Subject Information**

**Name:**

**Age:** 11

**Sex:** male

**Medical:**

**Time Last Seen:** 7/5 1400

**Other:**

**Location**

**State:** Virginia

**County/City:** Dinwiddie Co.

**Base Location (Specific Building, etc):** St. John's Catholic Church

**Base Phone #:**

**Directions:** from Richmond, I-95S to I-85S (exit 51 towards US 460). Take Squirrel Level Rd, exit 65. Left onto Squirrel Level Rd (VA-613) for 2.3miles. Staging at St. John's Catholic Church on right.

**Environment (Rural, Urban, Suburban, Wilderness):** rural

**RA Data**

**Contact Name:** Lt. Carlson (sp?)

**Title:** Leutenant

**Agency:** Dinwiddie Co. Sheriff's Office

**Contact #:**

**Mission #:** VA-973

**Callout Time and Level (Notification, Alert, OHT, QRT, LCO, FCO, other):** 1314 FCO

**Specific Request:** IS

**Initial IC, AR or ACA:** EGGEMAN

**Initial Staff:** KRENZ

**Groups Notified of search in progress:**

Group Name	Time	GDO Name	GDO Number
AMRG			
BRMRG	1314	EGGEMAN	018
MARG			
MSAR		Art Ross	
PSAR		Suzen Collins	
PVRG			
SMRG		Norma Epley	
SWVaMRG			
TSAR		Kevin Brewer	

***DISPATCH LOG BEGINS:***

**Alert Officer: EGGEMAN**

**Initial Dispatch Officer: EGGEMAN**

**Time/Date Dispatch Opened: 1236, 07/07/03**

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1510 CONWAY in dispatch

I - 7-Jul-03 - 15:14 - GLEASON:most like available, will call back shortly  
I - 7-Jul-03 - 15:15 - HARRISON, KRENZ called her, traffic is horrible on 95  
P - 7-Jul-03 - 15:19 - 105-434-924-3472-105 BRMRG dispatch now at the Locker, please call with avails  
I - 7-Jul-03 - 15:30 - ULMER B, not available  
O - 7-Jul-03 - 15:37 - WEISS, ASRC DISPATCH: IC will be EGGEMAN who left Cville at 1500  
I - 7-Jul-03 - 15:43 - GLEASON, available, will call when en route  
I - 7-Jul-03 - 16:11 - HARRISON, available, can pick up equipment from Cville on her way if need be  
O - 7-Jul-03 - 16:12 - WEISS, left message  
I - 7-Jul-03 - 16:49 - WEISS, no equipment needed  
I - 7-Jul-03 - 16:53 - KRENZ, wanted to know who was IC and if anyone else had arrived yet, still on her way, will call back  
I - 7-Jul-03 - 16:58 - GLEASON, currently en route from Middletown, VA (northern Shenandoah Valley), will call when he arrives  
I - 7-Jul-03 - 17:01 - KRENZ, at base, has talked to EGGEMAN, who is about 30 min away from base.  
I - 7-Jul-03 - 17:11 - KRENZ, status 1 find notification  
P - 7-Jul-03 - 17:12 - 444-434-924-3472-444 all teams en route please turn around  
O - 7-Jul-03 - 17:12 - WEISS, left message about Status 1  
I - 7-Jul-03 - 17:14 - WEISS, confirming find, said he hasn't been able to send pages  
O - 7-Jul-03 - 17:18 - GLEASON, attempting to notify him of 444—could not reach him  
P - 7-Jul-03 - 17:20 - 441-434-924-3472-441 Status 1 find. Thanks to those who responded!

RUMLEY in dispatch

I - 7-Jul-03 - 17:36 - KRENZ, giving update in directions, turn rt. to continue on Squirrel Level road  
I - 7-Jul-03 - 17:37 - HARRISON, leaving for search, advised of 444, will not be leaving after all, is avail for dispatching  
O - 7-Jul-03 - 17:38 - WEISS, tried to notify of directions change and touch base on over all status, no answer, left message  
I - 7-Jul-03 - 17:40 - WEISS, Pager net is working but with about a half hour delay, may transfer ASRC dispatch to BRMRG Locker once everyone is turned around  
O - 7-Jul-03 - 17:48 - GLEASON, unable to reach by cellphone  
O - 7-Jul-03 - 17:49 - GLEASON Personal pager, dialed number for locker  
I - 7-Jul-03 - 17:50 - GLEASON responding to personal pager, advised of 444, turning around, headed home  
I - 7-Jul-03 - 17:54 - EGGEMAN (bad cell service), arrived at base, confirmed pagers are not working, will call back later  
I - 7-Jul-03 - 18:23 - RUDMIN, looking for better directions, advised of 444, will not be leaving  
I - 7-Jul-03 - 18:28 - WEISS, will be turning over conference dispatch to BRMRG locker shortly

CONFERENCE DISPATCH transferred to BRMRG Locker, RUMLEY in dispatch, WEISS's log and notes appended to end of this log.

P - 7-Jul-03 - 18:51 - 105- 434-924-3472- 105 Conference Dispatch transfered to the Charlottesville locker, All GDOs please call dispatch  
I - 7-Jul-03 - 18:52 - WEISS, confirming that all of his log and notes were received via e-mail and the official transfer of Conference Dispatch  
I - 7-Jul-03 - 18:55 - - SMRG GDO - EPPLEY, responding to page, 4 SMRG members are homeward bound but are stopped for dinner, ETA 2230

I - 7-Jul-03 - 18:59 - - TSAR GDO - BREWER, 1 member still homeward bound, ETA 1915. All other returned home  
I - 7-Jul-03 - 19:07 - - TSAR GDO - BREWER, All members home and accounted for.  
I - 7-Jul-03 - 19:09 - - SWVMRG GDO - 2 members still homeward bound, should arrive shortly  
I - 7-Jul-03 - 20:09 - JOHNS – checking status, all is well  
I - 7-Jul-03 - 20:23 - - SWVMRG GDO - All members arrived home safely, closing group dispatch  
O - 7-Jul-03 - 20:29 - WEISS, checking on the notification of AMRG and MARG, this was WEISS's first experience with conference dispatch and was not aware of their special needs for alert, neither were notified of search, Also PVRG did not respond at all  
I - 7-Jul-03 - 20:46 - DALTON, checking status of search, all is well  
I - 7-Jul-03 - 21:42 - BOCOCK, checking if search was still underway, advised of end of search  
I - 7-Jul-03 - 21:56 - - SMRG GDO - 2 members have returned home, approx. another 45 minutes before the 2 remaining members get home.  
I - 7-Jul-03 - 22:32 - - SMRG GDO - all members have returned home safely, closing group dispatch  
I - 7-Jul-03 - 22:53 - KRENZ – home safely, 3 PSAR members were there but left immediately after find, EGGEMAN should be reporting home soon, they were the last to leave  
I - 7-Jul-03 - 23:02 - EGGEMAN – arrived home safely  
O - 7-Jul-03 - 23:02 - ALLAM – checking status, has arrived home safely, questioned why there has been no contact with Suzen Collins (PSAR GDO), will try to contact her and check voicemails, will call ASRC dispatch back shortly  
I - 7-Jul-03 - 23:16 - ALLAM – checked with everyone from PSAR who went to search, everyone has returned safely  
O - 7-Jul-03 - 23:23 - - MSAR GDO - checking status of returning members, no answer  
I - 7-Jul-03 - 23:25 - - MSAR GDO - All members have returned home safely, closing group dispatch

**DISPATCH LOG ENDS: The following is the dispatch log and e-mailed notes from Steve Weiss before ASRC dispatch was transferred to the Charlottesville locker.**

1122	100-18004688892
1125	101-018
1142	102-IC/Overhead team needed for search in Dinwiddie county for 11yo.
1148	AO needed. I can respond to this one if someone can take dispatch. Mark E.
At this point, I have heard from Bob Allam (PSAR) who cannot respond any earlier than 3pm, and Jim Poole (TSAR), who is unavailable.	
1210 Spoke w/Lt. Townsend. Child last seen Saturday around 2pm. Family did not report to police until about 1300 Sunday. Child has run-away twice before. He would usually be home by now. Previous locations checked – he's not there. Lt. Townsend didn't know anything about the missing child until he reported to work this morning. Nothing has been done at this point.	
Kevin Brewer (TSAR) called. They have no staff available.	
Rita Krenz (BRMRG) is available and responding from MD. I told her to go ahead and hit the road. She'll pick up directions from the pager once it comes out. She has about a 4 hour drive anyway. Mark enroute @ 1215	
Devlin Harris (PSAR) called. He and other members of SARTI are standing by, ready to respond from Richmond area.	
1225 Sarah John is unavailable until this evening around 7pm. Might be able to help w/dispatch at that time.	
1230: 554 GDO's call 434 296-6172 w/avails.	
1232: Paged Jane Adair.	
Amanda Harrison called. She can take BRMRG dispatch via her cell phone at work. She may be available to respond tonight after work. Would be coming from NoVa.	
Steve Weiss called to offer assistance w/conference dispatch. Quick explanation. Will keep contact w/him via cell phone and coach him through the process. Steve will put out a 105 redirecting dispatch to him, and	

then a 333 for full response.  
Kevin Called w/TSAR avails: FTM, 1 in 1 hour. FTM, 2 in 7 hours. FTL, 1 in 1 hour.

Conf dispatch switched to Steve Weiss, 703-241-7505

1306 105 – 703-241-7505 – 105 Conf disp changed to Steve Weiss, 648
1319 333 – 703-241-7505 – 333. Search in Dinwiddie Co for 11 yo male, missing since Sat. GDO's call with avails. IS needed ASAP. –scw, 648
1326 8004688892
1328 101-028
1328 101-018
1303 (e-mail) – From Alex McLellan, SMRG: SMRG response at this time is: 2 FTL 3 FTM 1 CQ (after 1800) 1 PCQ Norma will take over our dispatch once the callout comes. I will update this figure if it changes.
1320 (msg) – Kevin Brewer of TSAR called (757-723-6531 x207). Avails for TSAR: 1 FTM & 1 FTL, leaving in about an hour. 2 FTM's available within 7 hours. Need directions.
1326 (msg) – Amanda Harrison, BRMRG dispatch, 703-475-9754 (cell) or 703-430-0640 (work). No avails except herself to report. IS available around 1800-2100, if someone else takes BRMRG dispatch. Avail for questions regarding conf dispatch
Returned calls of Brewer & Harrison, confirming information
1334 (msg) – Bob Allam, PSAR, 804-869-5353 (cell/work) called. He is leaving shortly, IS. He thinks Suzen Collins of PSAR is GDO, but no response is known now.
1342 Wx for Dinwiddie Co: This afternoon. Ptly sunny, chance of shwrs and T-storms. Highs lower 90s. SW winds 10 to 15 mph. Chance of rain 40%. Tonight. Partly cloudy. Lows lower 70s. SW winds 5 to 10 mph.
1352 (msg) – Norma Epley, SMRG dispatcher, 703-978-7760, called.
Called Norma back. We straightened out confusion about who was taking SMRG dispatch (SMRG members had been contacting me).
1410 (msg) Mark Eggeman
1415 Returned Mark's call. He's send directions via e-mail. PSAR hosting – full group ops, base radio, handhelds, etc., required from them. Anyone arriving before Eggeman must call him on his cell phone – 434-465-7124.
1411 (msg) – Norma Epley, SMRG, seeking directions. SMRG has folks on the road.
1430 – Talked with Norma re: directions
1431 (msg) – James from SWVaMRG called, 540-230-5952. 2 avails: 1 CQ, 1 Rob Spieden (FTS/FTL)
1434 FM Richmond: I95 South to I85 South (exit 51 towards US 460). Take Squirrel Level Rd. exit#65. LEFT onto Squirrel Level Rd (VA-613) for 2.3 miles. Staging at St. John's Catholic Church on RIGHT.
1444 554 - 703-241-7505 - 554. PSAR GDO, pls call with avails. Also, PSAR hosting, pls send ops gear, radios, etc.
1443 (msg) – Kevin Brewer, TSAR, called. 1 FTM on the road. One FTL nearly ready to go. 2 FTM's around 2030.
1446 Talked with Norma Epley, SMRG. Randall & Neil (both GSAR FTL's) are on the road in Stafford County, ETA 1700. Reports of dreadful traffic on I-95. Also on the road, Alex McLellan (FTM, will work as IS), and Dan Peterson, FTM, ETA 1600. Meeting at PATC at 1600: 2 CQ's, possibly a third CQ. Will bring handhelds. Avail around 1800 or so: 2 FTM's, 3 CQ's.
1455 Called Bob Allam (804-869-5353). He will take all base gear: base ops, base radio, handhelds, "everything but the stokes basket." Tried to reach PSAR GDO, Suzen Collins (804-439-4799), to find out more about PSAR avails.
1512 (msg) Art Ross, M/SAR (no phone left). Avails: 2 FTM, 2 CQ, leaving around 1600

1518 Called Norma re: SMRG to be first on-site. Peterson (FTM) ETA 1600, has: 1 box radios, 2 medpacks, 3 helmets, 2 semi-tech bags. Suggest SMRG personnel leaving at 1600 to take Stokes. McLellan has ops kit.
1524 Charlene, BRMRG, called. At BRMRG disp office, 434-924-3472. Avails: Rita Krentz on the way, 1 FTM ready to go.
1545 Norma Epley, SMRG, called inquiring about night ops.
1600 Dan Peterson, SMRG, called with corrections to the directions: Left at ramp's end onto Squirrel Level Rd. After 1 <sup>st</sup> light, turn R to stay on Squirrel Level Road. Recommended he call Eggeman after arriving on site.
1609 Kevin Brewer, TSAR, FTM about 2 miles from base. 1 FTL & 1 FTM hitting the road.
<b>Trying to send page(s) for corrected directions – METROCALL IS NOT WORKING!!!</b>
1613 Spoke with Art Ross, M/SAR, 410-903-2914 (cell). 2 FTM, 2 CQ on the road.
<b>PAGERS STILL NOT WORKING!</b>
1629 Norma called requesting current directions. Alerted that media are present. SARTI/PSAR already on site, sign-cutting the PLS. Levitt & Sigman left PATC at 1615 with stokes & handhelds
1604 (msg) Charlene, BRMRG. Amanda is getting ready to leave. Should she pick up gear?
1646 Called Randall Burleson, SMRG, with updated directions
1649 Rita Krentz called. Channel 12 on scene. Inquired what she should do. Directed he to call Eggeman's cell phone.
1651 Tried numeric-only test page. No response.
1653 Called Norma, SMRG, to inquire about her success paging. She indicated Metrocall had successfully sent a SMRG page around 1545 (did not receive, -scw).
1659 Art Ross of M/SAR called. 1 CQ has turned around due to a flat tire (getting fixed).
1700 Dan Peterson called to report subject found, status 1.
1700 Called Norma, to ask her to send 441/444 pages on SMRG pager net.
1702 Called Mark Eggeman. He had received a garbled phone message of the status 1 find. He suggested I send 441 & 444 pages. I mentioned the problem with Metrocall.
1705 Called Charlene, BRMRG, to let her know of the situation. She had heard from Rita about the find. She had also sent a 441 page to the ASRC net (not received, -scw).
1706 Called Art Ross, M/SAR. Left message to turn his folks around.
1707 Called Bob Allam, PSAR. He hadn't received corrected directions and was near base, trying to find his way. I apologized and told him of the Metrocall foul-up, and the status 1 find.
1709 Called Kevin Brewer (at work number above). Left message about status 1, turn personnel around.
1710 Kevin Brewer called with an update on TSAR personnel en route. I told him of status 1, problems with Metrocall. New number: 757-838-8907
1703 (msg) Charlene, BRMRG, called with info on status 1 find – at a nearby house. Sending out turnaround page (not received, -scw).
1713 (msg) Norma, SMRG, called. Also cannot reach Metrocall. Turned SMRG personnel around without paging system.
1729 (msg) Tommy, BRMRG, changing dispatch
1733 Called Tommy back. Rita, Mark E., & Mark Gleason are only BRMRG personnel out. Rita at base (returning home), Mark E. at base (will be last to leave), Mark G. (en route – Tommy left message)
1744 4417032417505
1746 Warning: Metrocall paging unreliable. 444 – 703-241-7505 – 444
1746 441 – 703-241-7505 – 441. Dinwiddie search concluded, status 1.
1743 (msg) Art Ross M/SAR turning around.
1747 Called Art Ross's cell phone. Confirming M/SAR personnel turned around.
1755 Peterson, SMRG, called to ask if I had gotten the send-ups of personnel en route home. Then talked to Eggeman, who walked me through the end of dispatch efforts. McLellan got on the line to extend regrets for tomorrow.
1817 Left a message for Suzen Collins (804-439-4799), asking for information on PSAR personnel en route, etc., for the search. Told her of the status 1 conclusion.

**End Steve Weiss's log, Begin Steve Weiss's e-mail notes.**

Tommy -

Thanks so much for taking over ASRC dispatch. Here are the groups/personnel out/current dispatcher info:

M/SAR - 3 personnel out - Art Ross, 410-903-2914

BRMRG - I'll leave this one up to you!

SMRG - 6 personnel out - Norma Epley, 703-978-7760

TSAR - 3 personnel out - Kevin Brewer, 757-838-8907

PSAR - never got a good accounting here - spoke with Bob Allam, 804-869-5353, left messages with PSAR GDO, Suzen Collins, 804-439-4799

Mark Eggeman is IC/AR and guessed he'd be the last to leave. He can be reached on his cell (intermittently, given coverage) at 434-465-7124.

Attached are two docs, both filling in information for this search, using document templates I received from Peter McCabe.

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***DISPATCH LOG ENDS: Proceed to End of Search Checklist and Incident Summary***

## END OF SEARCH CHECKLIST and INCIDENT SUMMARY

### I. FIND IS MADE

Status (1, 2, 3, Suspension): 1  
 Time/Date: 1715 07/07/03  
 Reported by (Name, Agency): KRENZ, ASRC  
 Details/Location: found in a nearby house

### II. GROUP SEARCH INVOLVEMENT (on scene (OS) / en route (ER) / no activity(NA))

	AMRG	BRMRG	MARG	MSAR	PVRG	PSAR	SMRG	SWVAMRG	TSAR
	NA	OS	NA	ER	NA	OS	OS	ER	OS

### III. GROUPS NOTIFIED OF END OF SEARCH (time of notification)

	AMRG	BRMRG	MARG	MSAR	PVRG	PSAR	SMRG	SWVAMRG	TSAR
TIME	1744	1715	1744	1744	1744	1744	1744	1744	1744

### IV. LAST TEAM LEAVES BASE:

Time: 1830  
 ETA:

### V. ALL TEAMS HOME:

	AMRG	BRMRG	MARG	MSAR	PVRG	PSAR	SMRG	SWVAMRG	TSAR
TIME	NA	2302	NA	2326	NA	2318	2232	2023	1908

Time: 2327

### VI. SEARCH SUMMARY

100 page: 1120  
 101 page: 1123

ASRC Callout:	Date	Time
Notification (111)		
Alert (222)		
Overhead (331)		
Limited (332)		
Full (333)	07/07/03	1314

First BRMRG car en route: 1500  
 Total # BRMRG members responding: 3  
 Estimated Total Mileage (# cars times round-trip mileage):  
 Estimated BRMRG searcher-hours (from departure to return):  
 Total Dispatch Hours: 12hrs

### VII. VA DES NOTIFICATION

Notify Virginia Department of Emergency Services that ASRC Dispatch is closing.  
 VA-DES: 1-800-468-8892  
 Time: 2330

***VIII. DISPATCH CLOSES***

**Time: 2330**

**Final Dispatcher: RUMLEY**

**Final Dispatch Supervisor: JOHNS**

***IX. DOCUMENTATION:***

**PRINT TWO COPIES OF ALL DOCUMENTATION!!!**

**PUT EACH IN A FOLDER WITH MISSION NAME, NUMBER, AND DATE**

**PUT ONE IN BRMRG ADC BOX AND ONE IN ASRC ADC BOX**

**FILL OUT INCIDENT SUMMARY AND END OF SEARCH CHECKLIST.**

**Time: 2330**

***X. CHANGE ANSWERING MACHINE***

**Time: 2331**



# ASRC INCIDENT ALERT FORM

1128 on 7 Jul 03	DATE & TIME
	ALERT (100) BY
018 (Mark Eggeman)	Alert Officer
1131	Time AO Responded
none	Dispatch Supervisor (106) paged
N/A	Time DS Responded
1148 on 7 Jul 03	Incident Command (102) paged
	Time First IC Responded
1236 (Eggeman) transferred at 1306 to Weiss	Time Initial ASRC Dispatch Opened
333 - Lost person	INCIDENT TYPE 111 222 332 333 Lost Person Aircraft Disaster Svc's
	Related Description of Incident
11 yo male	SUBJECT Age and Gender
	MEDICAL HISTORY
Saturday, 5 July 03, 1400	LAST TIME SEEN
Dinwiddie Co., VA	WHERE (County & State)
FM Richmond: I95 South to I85 South (exit 51 towards US 460). Take Squirrel Level Rd. exit#65. LEFT onto Squirrel Level Rd (VA-613) for 2.3 miles. Staging at St. John's Catholic Church on RIGHT.	DIRECTIONS to Mission Base
	ENVIRONMENT (rural-urban-suburban- wilderness)
Wx for Dinwiddie Co: This afternoon. Ptly sunny, chance of shwrs and T-storms. Highs lower 90s. SW winds 10 to 15 mph. Chance of rain 40%. Tonight. Partly cloudy. Lows lower 70s. SW winds 5 to 10 mph.	WEATHER & related Operations Info
Lt. Townsend (Dinwiddie Sheriff's Office?)	RESPONSIBLE AGENT DATA Contact Name & Title Telephone Number State Mission Number
333	ASRC RESPONSE 111 Notification 222 Alert 332 Overhead team 332 Limited Call-out 333 Full Call-Out Specific Request/Other
Mark Eggeman	INITIAL INCIDENT COMMANDER INITIAL AGENCY REPRESENTATIVE
	INITIAL INCIDENT STAFF
All groups notified	ASRC GROUPS NOTIFIED
	ASRC TURNED OVER (Person & Time)
AMRG (095) BRMRG (098) M/SAR (093) PVSARG (091) SMRG (097) SWVaMRG (096) TSAR (092) MARG (90)	