

# Technology Needed to Receive Remote Support - DRAFT

Date: 2016-08-18

Will remote support work for this search?

	<i>Internet (Wifi, 4G, 3G, Ethernet connection)</i>	<i>No Internet</i>
<i>Landline or Cell Service (Calls and Text only)</i>	Full remote support capability!	Remote support capabilities are limited because files cannot be exchange. Consider setting up a remote support outpost in area with internet. ICP and remote support outpost communicate via landline, cell service, radio, or runners.
<i>No Landline or Cell Service</i>	Full remote support capability! Voice communication can be achieved with VoIP, but may be limited by bandwidth. Voice channel should be used with care	No remote support capabilities. Consider setting up remote support outpost in area with internet/cell service. ICP and remote support outpost communicate via radio or runners.

## Three Critical Components for Receiving Remote Support

1. Internet
  - a. Wired connection (wires in the ground)
    - i. Ethernet cables and permission to use
  - b. OR Wifi (wired connected to wifi router)
    - i. Passwords and permission to use
  - c. OR 3G/4G (cell towers)
    - i. Mobile hotspot on someone's personal phone
    - ii. Dedicated mobile hotspot (purchased by SAR team)
  - d. OR Magical Hummer Truck (Satellites)
    - i. Possible to get depending on AHJ and scale of search
2. Information Receiver
  - a. Computer

- b. Printer
  - c. Phone
- 3. Printer