Remote Support

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Substantial Material Available

- *Remote Support Workflow*
  - This describes the high level process of how tasks flow as RS is notified, activated, made operational, and demobilized.
- *Personnel Requirements*
  - Skills and equipment required to participate in RS

- *Training Curriculum*
  - Lists skills to be taught, and references materials to be used for training

Substantial Material Available

Documents available here:
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- *Training Materials and Operational Documents*
  - Documents used for training and/or reference or during operations.
- *Supporting documents*
  - Forms and Reference materials that can be used to implement procedures.

Current Status

- *Practical assessments needed:*
  - Conference-level review for suitability.
  - Beta testing via simulated exercise.
  - Limited roll-out
- *Assessments will:*
  - inform changes to materials
  - better directing future efforts.

Conference-level Review

- *To identify compatibility with current ASRC procedures and documentation*

- *To integrate tools available to the conference*

- *To integrate knowledge available in the conference*

Beta Testing via Simulated Exercise

Will require participants and observers

- Participants will receive a brief training, then use the procedures and other materials to provide RS to a mock search.

- Observers will be tasked with identifying gaps and areas where further information/documentation is needed.

- Both will report back to RS Group with suggested improvements

Limited Rollout

- *Will involve one or two teams that already are providing some level of remote support on an ad-hoc basis.*

- *Teams will be asked to provide feedback to RS group.*

Future Work

Feedback will drive future efforts

- Revision of existing documents

    Many documents are drafts, need testing. Feedback will help identify errors, inconsistencies, and clarity improvements

- Develop new Documentation

    As training material, procedures, curricula, or workflows are altered, additional documentation may be needed. This may include new training materials, new forms, and other such documents as needed.

Action Items

- *Who to review, by when?*

- *Recruit lead to develop mock and recruit participants*

- *Small scale trial - recruit two teams*