ADC Report - Jan 2005 ASRC meeting Kevin Maskell

The biggest concern at the moment for ADC is the recommendation for promotion to Alert Officer of two very qualified candidates - Peter Pennington and Steve Weiss of SMRG. The SMRG GTO has advised me that both of these candidates have completed FTL and MLSO, and that a majority of eligible members at a SMRG meeting have recommended them for AO. They recently completed the AO written/practical exam and scored what would be considered an "A+" at any university I know.

Assuming these two are promoted to AO, my next item to report is that I will be creating an AO schedule. This will put a specific name in charge of 12 hour shifts. Each AO will be requested to sign up for at least one shift, and all are encouraged to sign up for many. shifts will be 0900-2100 and 2100-0900. Signing up for a shift indicates that the AO will be able to respond within 5 minutes to all 100 pages during that time frame. AOs will also be requested, as able, to sign up as "backups." These will be AOs who are responsible to respond within 10 minutes (total of 15) if the primary AO for a shift fails. The reason for 12 hr shifts rather than an entire week or the like is that I have found in my quest for CDOs that it is often very difficult to get people to agree to this level of preparedness for an entire week, but that many people are willing to commit to a regularly scheduled block every week - similar to a rescue squad's duty crew. If anyone is actually willing to commit to entire weeks at a time, please contact me and we'll see what can be arranged. As an incentive, BRMRG's members have been able to fill a similar 12 hr shift schedule for CDOs able to open the Locker within 15 minutes, so an AO should never again "get stuck" with the alert.

Finally, upon the advice of the webmaster, I will be resurrecting the lists asrc-ao and asrc-adc to be more active discussions of alert and dispatch policies and procedures. This will take the place of my originally planned IM meetings, and will follow a similar format to the BOD's already efficient and successful email list-serv.

Any questions or comments on dispatch procedures and protocols may be directed to me at adc@asrc.net or 703-307-2594 (cell phone). If it is an urgent matter, please don't hesitate to page me directly, PIN 067.